

# Missed-Call Recovery Checklist

Use this to review how quickly your branch captures, qualifies and follows up phone enquiries.

Area to check	Current state	Action needed
After-hours answering route		
Missed-call callback speed		
Seller qualification questions		
Valuation booking handover		
No-response follow-up		
Team alert and ownership		
Weekly reporting view		

Next step: book a 15-minute MotionFlow workflow audit and we will map the highest-leverage improvement for your branch.